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Questions or comments?

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Eastern Pathology Alliance



www.easternpathologyalliance.nhs.uk

If you have any requests for topics you'd like to see in future newsletters, please let us know...

EPA LAB NEWS

EPA WEBSITE...

Did you know that Eastern Pathology Alliance has a website?

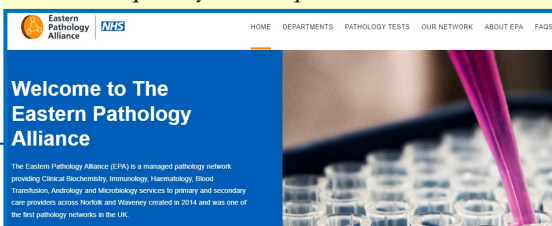
www.easternpathologyalliance.nhs.uk

A wealth of information is available for you, including, but not limited to:-

- Turnaround times
- Tube requirements
- Reference intervals

There are also user manuals for each of our departments where you can view information such as:-

- How to package and transport samples
- How to request tests
- Information about referred tests
- How to request Add-on tests
- Information about results and guidance
- Useful leaflets
- Opening hours and locations
- Info on careers & training within EPA
- How to raise a complaint or compliment
- Frequently asked questions



Newsletter Spotlight

Nigel Roberts

FIT KITS

We are delighted to report that, from the week commencing 6/3/23, we have an out-sourced supply of FIT kits and can now supply 30 per request.

Please order these as necessary, and try to avoid stock-piling.

Please be aware - the tubes do expire, and expired samples will be rejected

FEEDBACK FROM THE 2022 EPA USER SURVEY

We wish to thank everyone who took the time to complete the 2022 User survey. Although we only received 41 responses, a very small number considering the number of users of our services, the responses we received have been useful for helping us to assess our current services and to plan improvements.

Overall our services scored well for service provision and for the quality of clinical advice provided. No significant service issues were highlighted, however, there were a number of useful comments that will help us focus on areas where improvements can be made. Where the comments did not relate specifically to EPA services, we have sent this information to the managers in relevant departments for them to use for their own service improvements.

It was disappointing to find out that 75% of the respondents were not aware of the new EPA website so we are hoping the article in this newsletter will explain more about the site so you can make use of this resource in the future. We have also used the website to provide a more detailed report of the user survey.

Further details of the survey results and our plans to address the comments raised will shortly be available on our website: <https://www.easternpathologyalliance.nhs.uk>

Although the response to our survey was low, hopefully we have been able to demonstrate that we value your opinions and we will work with you to make improvements to the EPA services.

Diane Murley

EPA Network Quality Manager

URINE DIPSTICK TESTING FOR UTI

The "gold standard" for the diagnosis of urinary tract infection (UTI) is culture, which requires 18-24 hours before a result is available.

Microscopy or dipstick testing often provides preliminary information in appropriate patient groups, e.g. Dipstick testing is not suitable for catheterised patients or those >65 yrs old.

Further information can be found at:

<https://www.nice.org.uk/guidance/conditions-and-diseases/urological-conditions/urinarytract-infection>



STOP & CHECK!

Every year thousands of samples are rejected due to inaccuracies with paperwork and specimen labelling, costing the NHS time, money and most importantly, delaying patient care. When sending samples please ensure that *all* the following points of identification are clearly included on specimen and paperwork:

FORENAME: ☒ DATE OF BIRTH: ☒
SURNAME: ☒ HOSPITAL or NHS NUMBER: ☒

A FRIENDLY REMINDER FROM MICROBIOLOGY

There has been an increase in samples being sent to the wrong laboratories which could cause a delay in results. Each laboratory is at a different location so samples delivered to the incorrect laboratory could potentially be delayed overnight. Please be aware that not all blood samples go to blood sciences and not all Urine and Faeces samples go to Microbiology. Please look at the forms not the specimen type to check which bag your samples should go into.



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SPECIMEN COLLECTION INSTRUCTIONS
1 x MRSA BLOTCH SWAB, QPS
4 x WRAP IN TRANSPORT MEDIUM

Collect: 20/21/21 Feb 2023 Collect: 20/21/21 Feb 2023

After Specimen Bag Here

Norfolk & Norwich University Hospital NHS Trust
MICROBIOLOGY DEPARTMENT

Hospital No. & Name: [REDACTED]
DOB: [REDACTED]
SEX: Male NHS NO. [REDACTED]
Address: [REDACTED]
Location: Acute Medical Unit (AMU) AMU
Consultant: ESMail, Samad (C7263364)
Specimen Type: MRSA ADMISSION SCREENING EMERGENCY (r, Site=Nose Groin)
Collect Date/Time: 21 Feb 2023 20:31 Category: 1-NHS Copy To: 0
NOTE: Please state the collect date or time here and on the labels when sample collected.
Collect Date: Collect Time: Sample taken by: [REDACTED]

Printed by user: LAFV on 01 Feb 2023 20:31

Hospital No. & Name: [REDACTED]
DOB: [REDACTED]
SEX: Male NHS NO. [REDACTED]
Address: [REDACTED]
Location: Acute Medical Unit (AMU) AMU
Consultant: ESMail, Samad (C7263364)
Specimen Type: MRSA ADMISSION SCREENING EMERGENCY (r, Site=Nose Groin)
Collect Date/Time: 01 Feb 2023 20:31 Category: 1-NHS Copy To: 0
NOTE: Please state the collect date or time here and on the labels when sample collected.
Collect Date: Collect Time: Sample taken by: [REDACTED]

PLEASE BLEEP OR TELEPHONE THIS NO. WITH RESULTS: 3539 RM100/51734661

<http://icedesktop.nmuh.nhs.uk/icedesktop/dotnet/icedesktop/PrintManager/PrintMain.aspx>

Microbiology = Blue Bag

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Eastern Pathology Alliance

After Specimen Bag Here

Random urine tests

Printed by user: CY3 on 20 Feb 2023 14:41

BLOOD SCIENCES ELECTRONIC REQUEST

Hospital No. & Name: [REDACTED]
DOB: [REDACTED]
SEX: Female NHS NO. [REDACTED]
Address: [REDACTED]
Location: Rheumatology
Consultant: YONG, C (C7015970)
Clinical Details: SLE, pre clinic
Test Name: UPCR (v)
Category: 1-NHS
Collect Date/Time: [REDACTED]

PLEASE BLEEP OR TEL THIS NO. WITH RESULTS: 4678 RM100/47398619

SPECIMEN COLLECTION INSTRUCTIONS
For these investigations you require the following samples:
1 x White top (universal)
NOTE: Please state the collect date or time here and on the labels when sample collected.
Collect Date: Collect Time: Sample taken by: [REDACTED]

DO NOT PRINT MULTIPLE COPIES OR PHOTOCOPY THIS FORM

Blood sciences = Green Bag

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Norfolk & Norwich University Hospital NHS Trust

Norfolk & Waveney Cellular Pathology

Histopathology

After Specimen Bag Here

Result Required:

Requested by: George, Dr A (SARIT) (GEORGIA)
Request Date/Time: 20 Feb 2023 12:00
Date/Time Received: 20 Feb 2023 12:00
Category: 1-NHS

Request:

1. 2 Skin tags lower chest around the midline
2. 2 Skin tags lower chest around the midline
3. 2 Skin tags lower chest around the midline
4. 2 Skin tags lower chest around the midline
5. 2 Skin tags lower chest around the midline
6. 2 Skin tags lower chest around the midline
7. 2 Skin tags lower chest around the midline
8. 2 Skin tags lower chest around the midline
9. 2 Skin tags lower chest around the midline
10. 2 Skin tags lower chest around the midline

PLEASE BLEEP OR TELEPHONE THIS NO. WITH RESULTS: 3539 RM100/51734661

Histopathology = Red Bag

Norfolk & Norwich University Hospital, Level 1, East Block
Colney Lane, Norwich, Norfolk, NR4 7UY



EPA_Norfolk



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