

## Ordering Laboratory Consumables – New Service Development

Pathology has developed a consumables requesting section on ICE for use by your surgery. This will improve the efficiency of delivery and provide an audit trail of requests.

You will be able to order all of your consumables for the lab on the ice system without the requirement to print a request form. The order will be received electronically by the stores department in the laboratory within a few minutes of it being sent. On receipt of the electronic order, it will be processed and packed ready for the next transport delivery.

This reduces the current turnaround time, allows for order tracking and eliminates transcription errors.



### How to Enable this:

To enable this you should create.

1. A patient on your clinical system called 'Practice Name'.
2. Once this has been done, select that patient.
3. Go into ICE and make your request for consumables.

Please set up your patient on your clinical system as

1. Name = Practice Name
2. Dob = date you set the patient up
3. Address = Practice address
  - a. May need to set up multiple patients for the different branch sites if you have them.  
As you will have different addresses for your branch sites.

Please ensure you set the patient up as a test patient so it does not get picked up in your business reports

**It is important to do this, to enable you to identify outstanding requests and audit the amount ordered for your practice.**

Select the tab called

- General Practice

Select the page called

- Consumables

Simply choose the items you require from the list available